Sprint 4

Group 13 -

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Product Backlog

|  |  |  |  |  |  |
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| **Order** | **ID** | **Item** | **Type** | **Status** | **Estimate** |
| **1** | The members should be able to access benefits from sponsors. | | | | |
|  | 111 | As an applicant, I want to create an account so that I can apply for DGA membership so I may receive benefits. | Functional | Done | 3 |
|  | 112 | As a member of the DGA, I want to access my current benefits package so that I may know what I am entitled to as a member. | Functional | Done | 3 |
| 113, | 113 | As a member of the DGA, I want to be able to request new benefits from my sponsor so I may reserve the right to request benefits. | Functional | Done | 5 |
|  | 114 | As a member, I want to be able to transfer my benefits from one sponsor to another, so they remain when I am required to change companies. | Functional | Done | 8 |
|  | 115 | As a member, I want to be able to delete my account from the database, so I may choose to join another organization. | Functional | Done | 2 |
| **2** | The sponsor should be able to recruit and manage members. | | | | |
|  | 121 | As a sponsor, I want to create an account so we may begin to manage the benefits of our members. | Functional | Done | 3 |
|  | 122 | As a sponsor of the DGA, I want to view a list of my current members within my company so that I may view/manage these members. | Functional | Done | 2 |
|  | 123 | As a sponsor, I want to be able to recruit members within the DGA who have not been assigned a sponsor so we can expand our company. | Functional | Done | 5 |
|  | 124 | As a sponsor, I want the ability to remove members from our sponsorship in necessary instances so that we may have control. | Functional | Done | 2 |
| **3** | Users should be able to access profile information including their email, username, phone number, and other user specific data. | | | | |
|  | 131 | As a user of the software, I would like to be able to quickly pull up profile information the system has stored on me. | Accessibility | Done | 5 |
|  | 132 | As a user I would like to be able to send my profile information to the production company. | Accessibility | Done | 2 |
|  | 133 | As a user I would like to be able to request my information sent to other sponsors, and users. | Functional | Done | 2 |
| **4** | A user should have easy access to help within the system such as customer support, and support forums. | | | | |
|  | 141 | As a user of the system, I would like customer support so I may receive help with my account if necessary. | Accessibility | Done | 3 |
|  | 142 | As a user I would like to be able to easily communicate with other users about issues that I'm having within the system. | Accessibility | In Progress | 5 |
| **5** | Sponsors should be able to manage the benefits of their members. | | | | |
|  | 151 | As a sponsor, I want to be able to add benefits to our list of members so they may receive their benefits. | Functional | Done | 3 |
|  | 152 | As a sponsor, I want to be able to remove benefits from members in the necessary instances where those plans aren’t feasible. | Functional | Done | 3 |
|  | 153 | As a sponsor, I want to have the ability to respond to requests for new plans so my members can remain satisfied with their sponsorship. | Functional | Done | 5 |
| **6** | The system’s web interface should be readable and accessible to all users. | | | | |
|  | 161 | As a user of the system, I want the website to have a readable UI, that way I can use the website more easily. | Accessibility | In Progress | 5 |
|  | 162 | As a user I would want quick response times from the system per my request | Performance | Not Started | 3 |
|  | 163 | As a sponsor, I want an intuitive management UI so that I can easily manage a large quantity of members. | Accessibility | In Progress | 8 |

Use Case Narratives

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| Use-Case Name: | Member Transfer Benefits | | **Use Case Type**  **Business Requirements: x**  **System Analysis: o**  **System Design:** **o** |
| Use-Case ID: | 114 | |
| Priority: | Medium | |
| Source: | Use Case | |
| primary business actor: | Member | | |
| Primary System Actor: | Member | | |
| Other Participating Actors: | Sponsors | | |
| Other Interested Stockholders: | N/A | | |
| Description: | The member wants the chance to transfer their benefits between sponsors so they remain. | | |
| Precondition: | The member already has a sponsor and has current benefits. | | |
| Trigger: | Member is required to change companies | | |
| Typical Course of Events: | Actor Action | System Response | |
|  | 1. Member logs in to account through username and password    3. Member clicks on Benefits to view their benefits.    5. Member clicks on Transfer    7. Sponsor fills in form and clicks submit | 2. System verifies credentials and approves member to homepage    4. System opens up page of benefits for the member.      6. System opens up Transfer benefits form.      8. System applies changes and transfers benefits for member. | |
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| Alternate Courses: | 2a. The sponsor login request is denied due to incorrect information  8a. Member did not fill out form so error message pops up | | |
| Conclusion: | Member transfers benefits. | | |
| Postcondition: | A different company has access to the members benefits | | |
| Business Rules: | Member changes company | | |
| Impl. Constraints and Specifications: | N/A | | |
| Assumptions: | Member has benefits to transfer. | | |
| Open Issues: | N/A | | |
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| Use-Case Name: | User Customer Support | | **Use Case Type**  **Business Requirements: x**  **System Analysis: o**  **System Design:** **o** |
| Use-Case ID: | 141 | |
| Priority: | Medium | |
| Source: | Use Case | |
| primary business actor: | User | | |
| Primary System Actor: | Member | | |
| Other Participating Actors: | Customer support | | |
| Other Interested Stockholders: | N/A | | |
| Description: | User would like customer support to receive help if necessary. | | |
| Precondition: | The user has an account. | | |
| Trigger: | There is an issue with the users account | | |
| Typical Course of Events: | Actor Action | System Response | |
|  | 1. User logs in to account through username and password    3. User clicks on customer service to receive help    5. User resolves issue through phone call or online-message and clicks done. | 2. System verifies credentials and approves user to homepage    4. System connects the user with a worker in customer service      6. System closes customer service window. | |
|  |  |  | |
| Alternate Courses: | 2a. The sponsor login request is denied due to incorrect information | | |
| Conclusion: | User was able to use customer service for help. | | |
| Postcondition: | Customer service properly helped the user through their problem | | |
| Business Rules: | Customer service worker was professional | | |
| Impl. Constraints and Specifications: | N/A | | |
| Assumptions: | Users problem was resolved | | |
| Open Issues: | N/A | | |
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Interface Structure Design

